

Terms and Conditions

2019 India Retreat

COST

Prices are listed in US dollars and do not include travel expenses, spending money ie. shopping, outside excursions, taxis, gratuities, etc.

WHAT IS INCLUDED

- All accommodations and meals as outlined in the itinerary.
- All consultations with on-site Ayurvedic doctor, pharmacist, and regular check-ins throughout your retreat.
- Comprehensive Panchakarma treatments (two treatments daily, *except Sundays, arrival and departure days*).
- The assistance of John de Kadt and Katie O'Connell to assist with pre-trip questions, travel arrangements, Visa application, and questions regarding the retreat center, as well as Ayurvedic medicine.
- Guidance of John and Katie throughout the retreat re: panchakarma treatments and what to expect, as well as follow-up post retreat.
- Ayurvedic lectures by Dr. Mouli, John de Kadt, and Katie O'Connell.
- Daily yoga classes
- Daily meditation classes
- Storytelling and Kirtan events

WHAT IS NOT INCLUDED

- All flights from your home to Coimbatore, India, and transfers to and from airports to and from the Ayurveda Retreat Center.
- Airport transfers and baggage handling for travelers arriving before or after the retreat begins.
- Travel and trip cancellation insurance. We suggest getting insurance for your trip to have peace of mind.
- Passport, visa, airport departure, and excess baggage fees.
- Meals not specified in the itinerary.
- On-site laundry service.
- Personal items such as telephone, fax and Internet charges.
- All gratuities.
- Expenses resulting from delays due to bad weather, road conditions, sickness, government action, and flight delays.
- Expenses incurred in making individual travel arrangements in conjunction with the trip.

ROOMS

If you would like a roommate, we will do our best to find you one. If we are unable to find a suitable roommate, you will be charged the higher single rate.

PAYMENT SCHEDULE

\$1,000 non-refundable deposit due with application. Balance due upon receipt of invoice, **at least 90 days before departure**. Acceptable forms of payment for the deposit are personal check or VENMO payment service. Final payment may be made by check or Venmo by date specified on registration form. If final payment is not received by 90 days prior to departure, your space is subject to cancellation and you will not be returned your deposit. If you are making a reservation within 90 days of the trip's departure, full payment will be required upon confirmation.

CANCELLATION AND REFUNDS

All cancellations must be submitted in writing (e-mail) to Dragonfly Yoga at: dragonflyyoga@gmail.com. Per-person cancellation fees are based on the date of the cancellation notice reaching retreat leaders. If, for any reason, you need to cancel your reservation in the retreat, the following policy will be followed:

We ask that you do not purchase your flights for this retreat until we confirm with the Retreat Center all of the details outlined in this trip package, usually late November.

More than 120 days prior to retreat start date, registration payment ***minus initial deposit*** will be returned to registrant. Inside 120-90 days prior to retreat start date 50% of registration, ***minus initial deposit***, will be issued to the registrant. Cancellations made less than 90 days prior to retreat start date will result in no refund to the registrant, unless you can fill your space, in which case financial exchange will happen between said registrant and the replacement guest. *****Reservations are not transferable without the explicit approval of your hosts, due to potential medical issues and Visa requirements. **Non-refundable deposit is NON-TRANSFERABLE to another registrant.*** In the event that a refund is required from your retreat leaders, participant will be refunded within 30 days of cancellation. Cancellation on day of departure or during the retreat will result in no refund. No refund for unused portions of retreat, including, but not limited to, missed meals, hotel nights, and sightseeing. Cancellation of program by retreat hosts John de Kadt and Katie O'Connell result in full refund. Cancellation of program due to acts of war, weather, or any other

Act of God will result in no refund to registrants. NOTE: Neither John de Kadt or Katie O'Connell accepts liability for any airline or train cancellation penalty incurred by the purchase of a non-refundable airline or train ticket to the destination or return to the US.

INSURANCE

We cannot require you to purchase trip insurance, however we strongly suggest trip/travel insurance for a journey such as this that involves multiple flights and is focused on your overall health and well being. Peace of mind can mean a lot when you are away from home for nearly a month. Insurance can be purchased at your own discretion and for a policy that suits your personal needs.

HEALTH RECOMMENDATIONS

To enjoy your travels to the fullest, you should be in good physical and mental health. Any physical condition requiring special attention, diets, or treatment must be reported on our health form, which will be sent after registration is received and processed. We reserve the right to decline or accept any person as a participant according to a person's overall health, mental condition, or physical infirmity. If the leaders do not feel this retreat is appropriate for the registrant at this time, a full refund will be returned within 30 days. All health information is protected and treated as confidential.

RESPONSIBILITY

Your retreat hosts Katie O'Connell and John de Kadt accept no responsibility for loss, damage, injury, accident, delay or irregularity, expense or liability caused by the defect of any vehicle or negligence or default of any independent contractors, their employees, agents, or representatives. Nor do we accept responsibility for losses or delays arising from sickness, pilferage, acts of terrorism, weather conditions or acts of God. All such losses or expenses shall be borne by the program participant. We reserve the right to cancel any trip prior to departure date, in which case the entire retreat payment will be refunded without further obligation on our part. Retreat leaders accept no financial responsibility if an act of God forces us to cancel our trip the day of or during our retreat (war, weather, or otherwise). We likewise reserve the right to decline participation at the time of application due to health issues that deem the registrant unfit for the practice of Panchakarma. In the event of the exercise of this right, we shall be under no liability to such person(s) except to refund any payment made towards the retreat. Baggage is carried at the owner's risk entirely. It is understood that air, ship, or train tickets when issued shall constitute the sole contract between the passenger and carrier concerned. All services are subject to the laws of the

country in which they are rendered. The participant agrees on behalf of herself/himself, her/his dependents, heirs, executors, administrators and assigns to abide by the above conditions and to release and hold harmless, Katie O'Connell and John de Kadt and any of their representatives from any and all liability for any delays, damage, loss, injury or death occurring in relation to this retreat.

PARTICIPANT RESPONSIBILITY STATEMENT AND LIABILITY DISCLAIMER

John de Kadt and Katie O'Connell also reserve the right, without penalty, to withdraw the retreat announced, to decline to accept any person as a participant in a tour, or to require any participant to withdraw from the tour at any time, when such action is determined by tour staff to be in the best interests of the health, safety, or general welfare of the tour group or the individual participant, subject only to the requirement that the recoverable portion of the total amount paid that corresponds to the cost of unused services and accommodations be refunded, if any. Participants are encouraged to purchase airline tickets no sooner than 60 days before the tour begins to avoid airline cancellation penalties if a tour is canceled or otherwise modified subsequent to the participant's purchase of those tickets. Retreat hosts accept no liability for the purchase of non-refundable airline tickets to the tour departure city and return. Baggage and personal effects are at all times the sole responsibility of the participant. Participants are encouraged to purchase of travel insurance. Dates, schedules, program details, and costs, although provided in good faith based on information available at the time of publication are subject to change and revision if necessary to protect the execution of the trip.

AS A CONDITION OF ACCEPTANCE OF ANY APPLICATION, EACH APPLICANT MUST AGREE TO THE STATEMENT SET FORTH BELOW:

The undersigned has read carefully the Responsibility Statement and Liability Disclaimer set forth above, the schedule of activities for this retreat, as well as the terms and conditions of application and participation as set forth in the Healing India Retreat brochure(s), and recognizes and accepts any risk associated with the tour and the conditions, including the refund policy, set forth in the retreat brochure(s) and online. The undersigned further acknowledges that there are many risks and uncertainties inherent in any travel, retreat, tour, including but not limited to the hazards of various modes of transportation, forces of nature, acts or omissions of foreign governments, terrorism, war or insurrection, theft, illness, and damage to person or property due to the negligent acts or omissions of suppliers, tour staff or others. In consideration of, and as part payment for, the

right to participate in this retreat, the undersigned, on behalf of himself, his dependents, heirs, executors, administrators and assigns, hereby waives, releases, and discharges John de Kadt, Katie O'Connell, their business identities and partners from liability, claims, demands, injuries, damages, consequential or indirect damages, actions or causes of action for personal injury, death, property damage, or loss suffered by any person in connection with this retreat. By registering this retreat, the participant agrees to the Responsibility Statement and Liability Disclaimer and the Terms and Conditions herein and that the participant acknowledges that he/she has carefully read this paragraph and fully understands that this is a waiver and release of liability.

Your signature below indicates you have read the above and agree with the terms and conditions as written. This single page of the Terms and Conditions form is due signed with your registration and non-refundable deposit in order to hold your space and proceed with booking your place in our retreat. Thank you!

Signature _____ Date: _____

Full Name: _____

Updated for 2019