

Payment and Cancellation Refund Policy

Payment options:

- In order to register for a Dragonfly Yoga weekend retreat, you will need to pay the full amount in order to secure your place.
- With certain retreats and trainings, a non-refundable deposit is required to hold your space (see specific terms of each retreat).
- The non-refundable deposit for said retreats is 50% of the total retreat cost.
- In special circumstances where finances are an issue, Dragonfly will allow the retreat cost to be split into 2 payments, with the initial payment/deposit due being 50% of the retreat cost.
- FULL payment for the retreat/training must be received no later than four weeks before the start of the retreat. In the case of any bookings that may occur after this date, payment must be made in full at the time of registration.
- We accept payment by check or PayPal. ***There is a 3% service charge on all PayPal transactions. Check payments must be received within 5 DAYS or your spot will not be secure. We will notify registrants via email upon receipt of payment.
- Payments are written out to Dragonfly Yoga and can be mailed to: 280 Bennett Street, North Sandwich, NH 03259

Cancellation/Refund Policy:

- If you have to cancel your reservation with Dragonfly, please inform us as soon as possible. In the case of cancellations the deposit is non-refundable.
- If you cancel your reservation earlier than four weeks before the start of the retreat, we will refund all fees paid minus the deposit and any transfer charges.
- If canceling less than four weeks before the starting date of the retreat, all fees are non-refundable.
- Once the retreat begins, any fees paid will be non-refundable.
- If you cannot make it to the retreat due to unforeseen circumstances, such as illness, medical emergencies, strikes, family emergencies, missed, delayed or cancelled flights, all retreat fees are non-refundable as Dragonfly is still responsible for expenses in your absence and incurs loss of revenue with your cancellation.

While we have never cancelled a retreat to date, if Dragonfly must cancel or change a scheduled retreat date for any reason, you may transfer your full retreat payment to another retreat, or you may request a refund of your payments to us, constituting a full settlement. Dragonfly is not responsible for your expenses incurred in preparation for any canceled retreat, such as airline tickets, loss of work, and/or other costs associated with preparing for your trip.